



RapidILL

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CSIRO LIBRARY SERVICES
www.csiro.au



The Problem ...

System for sourcing inter-library loans was labour intensive, hit-or-miss, and an unequal partnership

Using traditional sources:

- Check individual holdings, compile a routing list
- Contributions (print and electronic) vary
- Multiple delivery methods
- Turnaround time 3+ days
- Inconsistent levels of quality
- Varying levels of commitment

The Solution ...

RapidILL provides fast, cost effective access to low use resources not held in the CSIRO library collection

- Managed by Colorado State University
- 300+ institutions committed to providing partners with high quality copies from print and electronic resources within 24 hours
- Annual fee plus one-time set up
- Journal articles and book chapters
- Libraries regularly contribute full print and electronic holdings
- Able to specify which collections are not available
- Unmediated requesting through Relais

Relais/RapidILL Integration

- All journal article and book chapter requests entered into Relais are immediately sent to Rapid
- Matched to a holding down to the volume/year
- Requests held locally sent back for local processing
- Suppliers automatically assigned
- Copies delivered using a consistent method

The Outcome ...

CSIRO researchers have faster access to resources held in major libraries globally

- Turnaround times reduced to less than 16 hours
- Costs reduced
- Unmediated requesting
- Requests matched to holdings
- Load balancing
- Follow the sun
- Rapid requests are easy to fill

- Fair and equitable model for resource sharing

Thank you

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