



LIS EDUCATION HANDBOOK 2015

Your guide to qualifications and professional development in library and information sciences.



Australian Library and Information Association



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LIFELONG LEARNING FOR A BRIGHT FUTURE

Welcome to the 2015 edition of the ALIA *LIS Education Handbook*. In its pages you will find details of the ALIA accredited courses run by higher education and VET providers across Australia. These courses provide newcomers with a gateway to their career and experienced professionals with opportunities for advancement.

ALIA accreditation means that courses have passed rigorous assessment by senior leaders from the profession and it acts as a quality assurance for students seeking the best educational outcomes.

With the right qualifications, you will be in demand from employers seeking intelligent, skilled, adaptable recruits, equally at home in print and digital environments.

The courses listed in this guide are those with a current accreditation from ALIA at the time of publication. A number of universities and all TAFEs are undergoing reaccreditation before the end of this year. To confirm accreditation status for 2016, visit the ALIA website.

The LIS Education Handbook listing does not include previously accredited courses which are no longer accepting intakes. Doctor of Philosophy courses are not included as these are not covered by the ALIA accreditation process, although ALIA strongly encourages LIS professionals to consider undertaking this higher level of research. We recommend you contact course coordinators to seek information about any course in which you are interested, as each course has its own emphasis and fee structure. For study modes and entry requirements, check the institution's website.

In addition to formal qualifications, we believe there is a critical need for commitment to lifelong learning for everyone at all levels of our profession. The Certified Professional level of ALIA membership supports members who choose to formalise their commitment to ongoing learning through membership of the ALIA PD Scheme, and we have introduced specialisations for Members who are focused on a particular career path.

Visit our website for more information about formal qualifications, top up training courses and career-long learning.

JUDY BROOKER Director of Learning



Australian Library and Information Association

YOUR ALIA CONTACTS

Judy Brooker Director of Learning pd@alia.org.au

Jo Croucher LIS Coordinator education@alia.org.au

Kirrin Sampson ALIA Training Manager kirrin.sampson@alia.org.au

Anne Newton Learning Services Coordinator anne.newton@alia.org.au

Contact ALIA

Phone: 02 6215 8222 or 1800 070 021 Email: enquiry@alia.org.au www.alia.org.au

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At TAFEnow, our courses are built around you: your schedule, your goals and your career.

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Certificate II in Information and Cultural Services (CUL20111) Certificate III in Information and Cultural Services (CUL30111) Certificate IV Library, Information and Cultural Services (CUL40111)



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CORE KNOWLEDGE, SKILLS AND ATTRIBUTES

In 2012–2013, ALIA worked with LIS educators to update the Association's statement of Core Knowledge, *Skills and Attributes* around which higher education and VET institutions design their LIS courses.

This resulted in a new statement based on seven domains:

- 1. Knowledge of the broad context of the information environment;
- 2. Information seeking;
- 3. Information architecture;
- 4. Information organisation and access;
- 5. Information services, sources and products;
- 6. Information management; and
- 7. Generation of knowledge.

Each of the seven domains contains a subset of requirements.

The Core Knowledge, Skills and Attributes are regularly reviewed and in December 2014 we added a formal recognition of the important cultural contribution of First Peoples, noting that LIS specialists must be able to

"...respectfully acknowledge, learn about and understand the important contribution of our first peoples, especially in their role as the inheritors and the custodians of the longest living human culture on earth."

The full statement can be found on the ALIA website: http://bit.ly/11pNKi3



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Postgraduate courses

Graduate Diploma in Information and Knowledge Management

The Graduate Diploma in Information and Knowledge Management (GDIKM) consists of two semesters of full-time study or part-time equivalent. It is offered at Caulfield campus or via distance education mode. The GradDipIKM educates information professionals for a range of careers in information and knowledge management. The course is designed to meet the requirements for professional accreditation from ALIA. There are different structures for (a) librarians and related information professionals and (b) records managers and archivists.

Master of Business Information Systems

The MBIS is a coursework program offering advanced studies in library and information services,

information management, electronic recordkeeping and archiving, and related information technology disciplines including knowledge management, business intelligence, business systems, business application development and enterprise systems. Advanced standing and/or recognition of prior learning is available to librarians and others who can demonstrate appropriate qualifications.

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it.monash.edu/postgrad
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LIS EDUCATION, SKILLS AND EMPLOYMENT TREND REPORT

In 2014, we published our first *LIS Education, Skills and Employment Trend Report.* This provided students, educators, employees and employers with an understanding of the national landscape, and the Association with data we needed to help inform our approach as the sector's peak professional body.

We have now published the 2015 report, which updates some of the statistics and includes more information about areas such as job growth and earnings. Both the 2014 and 2015 reports are available on the ALIA website and here are some of the headline facts to whet your appetite.

KEY FINDINGS

In 2015, there were 24 institutions delivering 33 ALIA accredited courses around Australia. In addition, there were VET (Vocational Education and Training) providers offering Certificates II, III and IV in library and information studies. This represented a significant decline (23% and 37% respectively) since 2009, when there were 31 institutions and 52 courses.

There were 4,413 students enrolled in LIS courses in 2013, with approximately 25% in higher education and 75% in VET. Of these 4,413 students, 2,647 were enrolled in ALIA accredited courses leading to professional membership of the Association. The most popular qualifications were the Master's degree in higher education and the Diploma in the VET sector.

The number of LIS students enrolled in higher education courses remained virtually unchanged between 2011 and 2013. In the VET sector, there was a decline of 13% over the same period.

In terms of the characteristics of employees, LIS workers were significantly older, with the median age between six and 10 years higher than the median age for all occupations. Average full time earnings per week for Librarians were 30% higher than the average for all occupations, but median weekly earnings were much lower, reflecting the part time nature of many positions – 45% of Librarians, 41% of Library Technicians and 76% of Library Assistants worked part time.

Over a five year period, there were some 23% fewer Librarian positions in the workforce according to 2013 trend data; 4% fewer Technician positions, but a 9% increase in Library Assistant positions. However, the unemployment level for Librarians was below average compared with other occupations.

Librarians, Technicians and Library Assistants had significantly higher education attainment compared with people employed in all occupations in Australia. For example, some 60% of Librarians had a Post Graduate or Graduate Diploma or a Graduate Certificate, compared with 9% for all occupations. The essential role of education underpinning participation in the sector remained strong, with 69% of workers having Librarian or Technician qualifications.

As well as library and information service delivery positions, there were also approximately 1,000 jobs working for the Australian vendors who supply library and information related products.

OUR INTERPRETATION

Library and information science is an occupation with a relatively small, highly qualified workforce (fewer than 30,000 out of 11.5 million, or 0.2% of the Australian labour force) and this is reflected in its equally small education footprint (0.2% of VET students and 0.1% of higher education students).

Although the LIS workforce is small, our sector has significant reach and profile because millions of Australians use library services. More than 10 million Australians are registered public library users and still more use university, VET, special and school libraries.

The library and information sector remains an attractive proposition for qualified professionals looking for relatively well paid positions and regular hours, with part time flexible working, but there is undoubtedly competition for jobs.

There will be a modest increase in the number of positions available over the next five years and Baby Boomer retirements will create new openings in existing positions. However, the job market will remain tight, with as many as 1,800 professionals graduating each year and seeking employment. While many of these graduates will already be employed in the sector, others will be new entrants.

With regard to outcomes for VET graduates, we found that 37% were employed outside the LIS sector but in jobs where their training was relevant, six months after they finished their course. This was evidence of the transferability of LIS skills and the value of an LIS qualification as the basis for a variety of career opportunities.

For the full story visit: http://bit.ly/1DLuDA8

Number of students enrolled in ALIA accredited LIS courses





CONNECT WITH ALIA

There are so many ways to stay connected and informed.

ENEWSLETTERS

Stay up to date with everything happening in the industry and with ALIA by subscribing to ALIA Weekly.

RecruitLIS is the most comprehensive collection of LIS job vacancies across Australia delivered to your inbox every week.

If you are looking for ways to broaden your knowledge, PD Postings is a great place to find a current list of professional development opportunities every month.

Want to know what is happening in public libraries? Subscribe to ALIA PubNews for the latest news and information.

CONTACT US

Freecall 1800 020 071 or email enquiry@alia.org.au

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linkedin.com/company/australian-libraryand-information-association

Curious about the next chapter of your information studies career?



At Charles Sturt University we believe curiosity and passion lead us all on the path to greater knowledge. Our School of Information Studies conducts teaching and research across many information and library studies disciplines in fields including:

- librarianship and leadership
- children's librarianship
- teacher librarianship
- community informatics
- information architecture
- information and knowledge management
- records and archives
- advanced research

We have been educating and researching in the Library and Information Studies (LIS) field for nearly 40 years, and today well over half of Australia's LIS students are here at CSU. We understand our students and our professions, and design and deliver distance education courses that respond to your needs.

So whether you're looking for an industry recognised Bachelor or Master degree, or planning to undertake a PhD, there's never been a better time to get in touch with us.

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ALIA ACCREDITED COURSES IN LIBRARY AND INFORMATION SCIENCE

LIBRARIAN AND INFORMATION SPECIALISTS

INSTITUTION	COURSE	*AVAILABLE ONLINE/DISTANCE LEARNING MODE
AUSTRALIAN CAPITAL TERRITORY		
University of Canberra	Master of Information Studies*	
sally.burford@canberra.edu.au	and knowledge professionals in dive program of advanced knowledge of provides students with sophisticated a complex information environment knowledge and information sectors. digital information for a diverse socie the effective use of new technologie communication, is translated into the	Studies (Online) aims to qualify students as information insee and contemporary environments. It is a balanced and information work and integrated analytical study. It knowledge, skills and abilities to operate effectively in and equips them to find work in the rapidly changing The course emphasises the management and use of ety and an organisation's competitive advantage in es. A broad theoretical base, emphasising the need for e necessary skills for professional practice. Prospective nation service manager, librarian, record and information rmation officer and researcher.
NEW SOUTH WALES		
Charles Sturt University	Bachelor of Information Studies*	
macarroll@csu.edu.au	management across a wide range of point to the information industry pro- creation, evaluation, collection, org the contemporary world. The degree	critical importance of information and knowledge of fields and institutions. The degree is a professional entry viding graduates with an in-depth understanding of the anisation, utilisation and dissemination of information in e is delivered in an environment which supports the need entury and provides a range of practical experiences to
	Master of Information Studies*	
	fields including librarianship, leaders information architecture, information archives management. The degree fields, a flexible learning environmen	aders for the information professions in a range of nip, children's librarianship, community informatics, n and knowledge management and records and offers a wide ranging choice of electives within these it and practical experiences aimed at supporting Masters program or may choose to graduate with a
University of Technology Sydney	Graduate Diploma in Digital Informa	tion Management
bhuva.narayan@uts.edu.au	designed to produce information pr is increasingly in digital formats. It als knowledge services for both organis	ormation Management is an articulated program ofessionals able to create and manage information which o examines strategies and practices for the delivery of ations and communities in the 21st century. In this course, f the relationship between individuals and information and
	Master of Digital Information Manag	ement
	to produce information professionals increasingly in digital formats. It also knowledge services for both organis equips graduates with a deep, theo information are created, represente both online and in the physical work management skills needed to design as websites and digital repositories. S trends, innovations and forces for ch	nagement is part of an articulated program designed s able to create and manage information which is examines strategies and practices for the delivery of ations and communities in the 21st century. The program retically informed understanding of how knowledge and d, communicated and used by individuals and groups d. In addition, students develop the technical and project n, build and manage online information resources such Students gain an understanding of contemporary issues, nange in information practice; of ethical practice and the s self-reliance and cooperation in professional contexts.

QUEENSLAND	
Queensland University of Technology (Gardens Point) kate.davis@qut.edu.au	Master of Information Science (Library and Information Practice)* Early exit with ALIA accredited Graduate Diploma available In this course, you will explore the interrelationships between information, technology and people and develop the specialist skills knowledge and attitudes needed by contemporary information professionals. You will learn how to design, plan, implement, manage and evaluate information services to meet the needs of clients. You will also learn about the management, curation and preservation of information artefacts, as well as the applications of emerging technologies in information practice. This degree is designed to suit your busy lifestyle. Our flexible approach to teaching allows you to study online or face-to-face, or a mix of both. A blend of on-campus classes, online classes, and class recordings provide you with options for how, when and where you engage with unit material.
South Australia	
University of South Australia	Graduate Diploma of Information Management*
diane.velasquez@unisa.edu.au	Master of Information Management*
	The Master of Information Management is a two year degree, designed with industry, and will prepare graduates for taking an entry level position in the information management profession. There is a melding of theory and practice in the degree so that students have the

and will prepare graduates for taking an entry level position in the information management profession. There is a melding of theory and practice in the degree so that students have the opportunity to see how a professional degree works before they enter the work force. This course has been designed with strong industry support and is designed for graduates to be 'industry-ready' and includes research plus an industry placement to equip you with the skills, knowledge, and abilities to enter the profession at an entry level librarian position. The current degrees offer Commonwealth supported fees.



UTS: Information Management

Enhance your skills and career options. Our courses give you the opportunity to explore cutting edge practices and contemporary issues in information and knowledge management. The subjects are designed to keep pace with the changing needs of industry and provide a balance of theory and practice. ALIA recognised.

Master of Digital Information Management
 Graduate Diploma in Information Management

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VICTORIA

Monash University

steven.wright@monash.edu

Graduate Diploma of Information and Knowledge Management*

The Graduate Diploma in Information and Knowledge Management (GDIKM) consists of two semesters of full-time study or part-time equivalent. It is offered at Caulfield campus or via distance education mode. The GradDiplKM educates information professionals for a range of careers in information and knowledge management. The course is designed to meet the requirements for professional accreditation from ALIA. There are different structures for (a) librarians and related information professionals and (b) records managers and archivists.

Master of Business Information Systems Professional*

The MBIS Professional is a coursework program offering advanced studies in library and information services, information management, electronic recordkeeping and archiving, and related information technology disciplines including knowledge management, business intelligence, business systems, business application development and enterprise systems.

Master of Business Information Systems*

The MBIS is a coursework program offering advanced studies in library and information services, information management, electronic recordkeeping and archiving, and related information technology disciplines including knowledge management, business intelligence, business systems, business application development and enterprise systems.

RMIT University

sue.reynolds@rmit.edu.au

Graduate Diploma in Information Management

Master of Information Management

The Master of Information Management (with an exit point for the Graduate Diploma in Information Management) is designed to produce accredited entry-level professional managers in the library and information industry capable of creating solutions for information management and organisational challenges in an ever-changing environment. The program has a strong emphasis on practical and managerial skills for immediate application. Graduates will be able to operate globally with an internationally recognised qualification.



Library Technician, Central has the course that will open the doors into your chosen career.

The Diploma of Library and Information Services at Central will give you the skills required for entry into the library and information services industry.

This is the only course in WA that will enable you to become a Library Technician. You are able to study in class, full time or part time, or online at your own pace.

On completion of your Diploma, the Australian Library and Information Association (ALIA) will officially recognise you as a Library Technician. Then you can open the door to opportunity yourself.

For further information contact Gayle MacFarlane (08) 9427 1668 enquiry.library@central.wa.edu.au



RecruitLIS

ALIA's weekly employment & careers enewsletter



Are you looking for a job?

ALIA Members can subscribe to the *RecruitLIS* enewsletter and receive weekly updates on current employment vacancies in the library and information sector to their inbox.

ALIA's Employment Listing webpage is updated many times each week to keep you up to date with the latest employment vacancies. Visit www.alia.org.au/jobs.

Don't forget ALIA Members can receive free professional development and career advice through the ALIA Members' Advisory Service. Email pd@alia.org.au for more information.

WESTERN AUSTRALIA	
Curtin University	Bachelor of Arts (Librarianship and Corporate Information Management)*
k.greenhill@curtin.edu.au	This degree offers educational preparation for the professions of librarianship, corporate information management and archives. Applications from library technicians are encouraged. They are evaluated on academic excellence and experience, and these students are currently given the equivalent of one year's advanced standing.
p.joseph@curtin.edu.au	Graduate Diploma in Information and Library Studies*
	This course is for graduates in non-information studies disciplines who wish to gain a professional level qualification in the field of librarianship. Students are introduced to professional principles, attitudes and practice.
	Master of Information Management*
	This course will provide graduates with a first professional qualification in information management or can be used to upgrade previous qualifications. Areas of study include librarianship, corporate information management, archives, intranet content management, information literacy, and digital libraries. The course can also provide a pathway to a PhD.
Edith Cowan University	Graduate Diploma of Science (Information Services)
j.brown@ecu.edu.au	This course aims to produce graduates capable of filling senior roles in the information services, information brokerage, information management and knowledge management industries.

This course aims to produce graduates capable of filling senior roles in the information services, information brokerage, information management and knowledge management industries. The course is designed to address market needs for professional information services staff with a broad range of high-level skills in information services, information management and information technology. Areas of study offered are archives and records, information science, knowledge services, and teacher librarianship.





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TEACHER LIBRARIANS

INSTITUTION	COURSE	*AVAILABLE ONLINE/DISTANCE LEARNING MODE
NEW SOUTH WALES		
Charles Sturt University	Master of Education (Teacher Libraria	nship)*
juoconnell@csu.edu.au	collaborators, and informed educato principles to support professional prac	mation specialists who are dynamic leaders, skillful ors who value the importance of evidence-based ctice. It meets the needs of teachers who wish to ticing teacher librarians seeking a full specialist
QUEENSLAND		
Queensland University of Technology (Kelvin Grove) h.hughes@qut.edu.au	including inquiry and connected lear multimodal texts, learning space desig	knowledge in contemporary teacher librarianship, ning curriculum approaches, promotion of reading and gn, library management and professional leadership. Ite, communicate, collaborate and create in order to
WESTERN AUSTRALIA		
Edith Cowan University	Graduate Diploma of Science (Inform	nation Services)*
j.brown@ecu.edu.au	information brokerage, information m The course is designed to address ma with a broad range of high-level skills	es capable of filling senior roles in the information services, nanagement and knowledge management industries. Irket needs for professional information services staff in information services, information management and dy offered are archives and records, information science, arianship.



INVEST IN YOUR CAREER. INVEST IN YOUR PROFESSION.

ALIA TRAINING

Brought to you by the industry's peak body, ALIA Training offers a range of high quality professional development courses and workshops in partnership with industry educators and professional trainers; delivered through face to face workshops and online. Most courses are open to members and non-members of ALIA.

All courses and workshops can be counted towards the ALIA PD Scheme.

www.alia.org.au/training

CHARLES DARWIN UNIVERSITY

WANT TO BE A LIBRARY ASSISTANT OR TECHNICIAN?

Change your world and enrol at CDU.

- Certificate III in Information and Cultural Services
- Diploma of Library and Information Services

These courses will give you the skills and knowledge to be employed as a library assistant or library technician. Flexible study options are available and traineeships are encouraged.

Both courses are accredited by the Australian Library and Information Association (ALIA).

For more information contact: T. 08 8946 7522 E. IT_Librarystudies@cdu.edu.au

cdu.edu.au/vet

LIBRARY TECHNICIANS

Note: Certificates III and IV in Library and Information Services offered in relation to the following programs are not ALIA-accredited.

INSTITUTION	COURSE	*AVAILABLE ONLINE/DISTANCE LEARNING MODE
AUSTRALIAN CAPITAL TERRITORY		
Canberra Institute of Technology andrew.shiells@cit.edu.au	Diploma of Library and Information Services Learn to manage, organise and access Information and cultural material. This program provides the knowledge and skills required by Library Technicians for the effective organisation and management of information to suit customer access needs. It prepares you to work in an information agency or library in an increasingly digital technological environment.	
NEW SOUTH WALES		
TAFE NSW Hunter Institute jennifer.banville@tafe.nsw.edu.au	library, school or other public informat how to organise, maintain and promo education, searching databases, usin	eople who want to work in middle-level jobs in a tion agencies. Enrol in this librarian training to learn ote library collections and books. You'll acquire skills in ng cataloguing tools and multimedia and in assisting ion they need through research and analysis. Issues
TAFE NSW Illawarra robert.thomson24@tafeillawarra.edu.au	who use a range of specialised, techr	dividuals with a sound theoretical knowledge base nical or managerial competencies to plan, carry out and of a team. They may provide leadership and guidance to

LIBRARY AND INFORMATION STUDIES

- State of the art dedicated computer classrooms and simulated library space.
- Experienced staff with specialist skills.
- Our selection of units of study is done in consultation with our Course Advisory Committee, which consists of 12 highly qualified staff from all types of libraries.
- All courses available online, in class at Sydney TAFE or a combination of face to face delivery and online.
- Our experienced trainers can deliver in-house training tailored to meet your needs such as RDA, Digitisation, Cataloguing and more.
- Delivery of ALIA PD courses in many different areas – listed on the ALIA website.
- Credit arrangements exist with Charles Sturt University.

THREE COURSES AVAILABLE: Diploma of Library and Information Services (CUL50111)*



Certificate IV in Library, Information and Cultural Services (CUL40111)

Certificate III in Information and Cultural Services (CUL30111)

nation Services course is accredited by ALIA.

For further information contact:



Sydney

Jo-Ann Bathurst jo-ann.bathurst@tafensw.edu.au Phone: (02) 9217 3384

NEW SOUTH WALES	
TAFE NSW North Coast Institute	Diploma of Library and Information Services*
susan.wills@det.nsw.edu.au	This fully online course with engaging material focuses on contemporary issues and skills in a modern library and is facilitated by experienced teachers and practising librarians and technicians. As well as gaining hands-on library skills in a library management system and library databases, participants will also learn how to research and analyse information according to guidelines and extend their own information literacy skills. Enrolments are accepted at any time in this self-paced course. This qualification is from the Library, Information and Cultural Services Training Package (CUL50111). This course is subsidised by the NSW Government (conditions apply).
TAFE NSW Sydney Institute	Diploma of Library and Information Services
jo-ann.bathurst@tafensw.edu.au	Sydney TAFE is centrally located near the Sydney CBD and has a large teaching space, with six computer rooms and a simulated library. The Diploma course is offered both in class, by flexible delivery and fully online. By completing the Diploma you will obtain skills in organising, maintaining and marketing library collections, assisting clients with their information needs through research and analysis. We include up to date training in the use of integrated library management systems, social media, digital collections and webpage development.
TAFE NSW Western Sydney Institute	Diploma of Library and Information Services
(Mt Druitt Campus) allan.daniel@tafensw.edu.au	The diploma provides you with the specialised, technical or managerial skills to work as a team member or supervisor in a wide variety of library and information agencies. Our course is offered full time, part time and flexibly. The course is delivered partly on the job and a placement in a library can be organised for students not currently employed. The diploma is aligned with the Library, Information and Cultural Services Training Package and recognised nationally.
NORTHERN TERRITORY	
Charles Darwin University	Diploma of Library and Information Services
kathryn.white@cdu.edu.au	This course, offered as part of the Library and Information Services Training Package, is the foundation for vocational education and training in the diverse work environments that comprise the library and information industry.

I saw myself managing new information opportunities.

RMIT's postgraduate studies in Information Management will equip you with the latest technological and professional skills to tackle the challenge of management of information.

"I'm getting the skills and knowledge for a new career in the information sector. The program combines theoretical and practical approaches to ensure you understand both the principles of information management and how to apply them to the workplace. Courses are interwoven and connected and there is a deep emphasis on technology which allows the content to remain relevant and cutting edge."

> To learn more, visit the website, phone 03 9925 2260 or email study@rmit.edu.au

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RMI

Ceylan Yurdakul

Master of Information Management

QUEENSLAND	
TAFE Queensland Brisbane	Diploma of Library and Information Services
phylllis.goodridge@tafe.qld.edu.au	This para-professional course covers public, special, school and academic library operations, and aims to maximise competency in working with clients, locating and making information accessible, working with technology, and new media to deliver a quality experience and information service to a diverse range of customers. One block of vocational placement in libraries or information services consolidate your skills and facilitate a smooth transition to the workplace.
TAFE Queensland East Coast	Diploma of Library and Information Services
anita.deo@tafe.qld.edu.au	Delivered online, this ALIA accredited course will help to launch your career in library and information services. You will gain the skills and knowledge required for a role in a wide range of libraries including, public, special, academic and school. As well as learning how to help people research and analyse information in a professional environment, you'll also learn how to implement workplace health, safety and security procedures, how to catalogue and classify material, how to use, evaluate and extend your own information literacy skills and how to facilitate group-based learning.
South Australia	
TAFESA Adelaide City Campus	Diploma of Library and Information Services
info@tafesa.edu.au	This program will provide graduates with the skills to manage and organise collections in the school, special, academic or public library sectors. Study offers opportunities in learning how to help clients to research information, enjoy literature for pleasure and study, implement current cataloguing standards, understand copyright legislation and support users in their use of technology. Students gain these skills through a combination of on-campus/online study and

vocational placements within a school, public and special library environment.

QUT

Empower people by connecting them with information.

Master of Information Science (Library and Information Practice)

Study online at QUT and graduate in just 1 year with an accredited Graduate Diploma in Information Science.

QUT's Master of Information Science majoring in Library and Information Practice has been designed to provide a dynamic, rich and stimulating learning experience that will help you to develop the skills, knowledge and attitudes you'll need as a contemporary library and information professional.

Innovative, flexible approaches to teaching and learning allow you to balance study with your other commitments. Study online, face to face, or a mix of both.

To find out more, visit www.qut.edu.au/study/studyareas/study-information-technology

Holger Aman

Masters of Information Technology (Library and Information Science)

QUT is known as a leader in the field of Library and Information Studies. The teachers at QUT encouraged my passion and equipped me with the abilities and attitudes necessary to achieve my professional goals and make a difference.



VICTORIA	
Box Hill Institute	Diploma of Library and Information Services*
courseinfo@bhtafe.edu.au	If you're looking to start your career as a library technician, working as part of a library or information services team, this course is for you. You will gain essential clerical, communication, computer and technical skills along with learning how to supervise staff, train small groups, and establish effective working relationships. You will also develop skills in reference work, cataloguing, circulation, database searching and using information technology.
Swinburne Institute of Technology	Diploma of Library and Information Services*
(Hawthorn Campus) mkeightley@swin.edu.au	The Diploma of Library and Information Services provides students with the relevant skills and knowledge to work in libraries and other information agencies. Students learn research, cataloguing and collection management skills, use digital and social media tools and develop customer service expertise.
Victoria University – TAFE Division	Diploma of Library and Information Services*
ian.rogers@vu.edu.au	This course provides training to help you improve your skills in a number of job positions including technician in a library, museum or gallery. You will learn how to use a range of specialised technical or managerial competencies to plan, carry out and evaluate work with a team.
WESTERN AUSTRALIA	
Central Institute of Technology	Diploma of Library and Information Services*
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9–11 Napier Close Deakin ACT 2600 | PO BOX 6335 Kingston ACT 2604 | ABN 40 090 953 236 phone 02 6215 8222 | fax 02 6282 2249 | freecall 1800 020 071 | enquiry@alia.org.au

