Engaging Stakeholders the Key to Successful Research Data Management Services at UQ Library

Fei Yu, Helen Morgan

Scholarly Communication and Repository Service

The University of Queensland Library







• The engagement strategies and approaches in the Research Data Management (RDM) campaign

• What has been achieved to date





Background – The University of Queensland

- 6 faculties, 9 research institutes
- 1,452 "research focused" staff
- \$8 mil for 22 UQ-led research projects in 2015
- Large amount of data generated in Medicine, Chemistry, Biochemistry, Genetics and Molecular Biology





Background – the RDM team

• Established in 2011









Goals for the RDM team

- To raise RDM best practice awareness within the UQ research community
- To get researchers to promote RDM best practice in their groups
- To provide expertise to the senior management of the University when developing RDM policy and procedures





Strategies

- Build the (Librarians) knowledge of RDM
- Identify stakeholders across UQ and beyond
- Systematically engage stakeholders
- Work with the University policy makers





Build the knowledge

- Principles, concepts and best practice in RDM
- Organisational structure, functionality
- Operational practice within research groups





Identify stakeholders







Systematically engage stakeholders

- Working with the University policy makers
- Gathering user feedback (and stories)
- Gaining support from IT services
- Establishing good relationships with research administrators
- Making connections with external data service providers
- Training librarians to be able to provide support for Research Data Management





Working with the University policy makers

- The Office of the Deputy Vice-Chancellor (Research)
- UQ Research Computing Centre
- The Research Committees at Faculty and School-levels





Gathering user feedback (and stories)

- Consultation
- Meetings
- Trainings

Results clearly indicated that researchers expect for the University to take the responsibility to provide and support data storage infrastructure; and to promote best practice in RDM.





Gaining support from IT services

- ITCG meeting
- Research Storage Working Group
- Enhancing Systems and Services Project
- Library Technology Service UQ eSpace





Establishing good relationship with research administrators

- UQ Research Administrator Network (UQRAN)
- UQ Faculty and Institute Research Managers (The FIRM)
- UQRCC newsletter





Connecting with external data service providers

- Australian National Data Service (ANDS) guidelines and training
- Research Data Australia (RDA) discovery platform
- Queensland Cyber Infrastructure Foundation (QCIF) storage solutions
- AARNET, Cloudstor+ storage and file transfer solutions





Training librarians

Three levels

- Level one RDM awareness and understanding, all Librarians
- Level two Interactive session to further discuss UQ RDM related issues, service providers
- Level three in-depth knowledge and skills, specialists





Outcomes

- 1. UQ Research Data Management Policy was established in 2013
- The Online Data Management Planning tool DMP Online was implemented in 2014
- The RDM training was integrated in the University staff training programs in 2012
- 4. Thomson Reuters' Data Citation Index database started harvesting UQ eSpace repository metadata records in 2014
- 5. ANDS's funding was obtained to support two research data collection projects in 2014 and 2016
- 6. A work flow was established to harvest data records stored on Queensland Cyber Infrastructure Foundation (QCIF) and UQ local storage facilities in 2014
- 7. UQ Library Data Management Service Levels were established in 2012





UQ Research Data Management Policy

• Ownership, storage, retention, disposal, access

ENGAGE

CREATE

LEAD

NATIONAL 2016

conference

https://ppl.app.uq.edu.au/content/4.20.06-research-data-management







The Online Data Management Planning tool DMP Online

UQ Library Online Data Management Planning Tool	UQ HOME CONTACTS STUDY MAPS NEWS EVENTS LIBRARY MY.UQ Q Search Website GO	
HOME MY PLANS SHARED PLANS	Sign in PRIVACY STATEMENT/TERMS OF USE HELP	
Welcome to DMP Online		
	News	
DMP Online is a tool to help you write a data management plan. The tool has been developed by UQ Library based on the model created by the UK Digital Curation Centre.	NHMRC Policy Statement on Data Sharing April 2015 posted over 1 year ago	
Please familiarise yourself with UQ Research Data Management Policy and the Australian Code for the Responsible Conduct of Research before you start.	ANDS Guide posted over 2 years ago	
Checklist for Research Data Management Plan	Version 3 of ARC FAQs for DP15	
The User Guide posted over 2 years ago		
A data management plan is a live document. Review it regularly throughout the course of the research.		
You can share your plans with other UQ users.		
Please sign in first using your UQ login before you start your plan.		
Start a new plan		
Return to a saved plan		





The RDM training was integrated in the University training programs

research		research traini	ng
Responsible Resear	rch Practices	home	>
Choose from one of the courses below		people	>
Research Data Management - What's nvolved?	Good stewardship of research data is a key requirement for the responsible conduct of research. Adequate management of research data is also a legisla	finance, IT & administration	>
Research Integrity Online Module - UQ Staff	The Research Integrity Online Module provides training for	research	>
	planning, conducting and reporting research with integrity. This course has been implemen	teaching, learning & assessment	>
Inderstanding Responsible Conduct of	Researchers must conduct their research in a manner consistent with the standards set out in The University of	ohs & sustainability	>



NNAI 2016



AUSTRALIA

Thomson Reuters' Data Citation Index database started harvesting UQ eSpace repository metadata

WEB OF SCIENCE™	
Search Return to Search Results	
Save to EndNote online	
UQ eSpace	Document Information
Group Author(s): University of Queensland	Document Type: Repository
UQ eSpace	Language: English
Source URL: http://espace.library.uq.edu.au/ Viewed Date: 21 Nov 2014 Published: 2006	Accession Number: DRCI:DATA2014108005419698
	Other Information
	Cited References in Data Citation Index: 0
ENGAGE CREATE LEAD	Associated Data: 97 (from Data Citation Index)

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ANDS's funding was obtained to support two research data collection projects

- Indigenous languages recorded as part of Queensland Speech Survey <u>http://espace.library.uq.edu.au/view/UQ:360108</u>
- Publication driven data sharing initiative





A work flow was established to harvest data records stored on Queensland Cyber Infrastructure Foundation (QCIF) and UQ local storage facilities

• UQ eSpace has a record for every dataset stored on QCIF facilities





UQ Library Data Management Service Levels were established







Next ...

- Research Data Management Project in UQ Enhancing System and Services Program
- Develop short, topical and hands-on training workshop series for researchers
- Further develop RDM team members' knowledge and skills in RDM
- Work with UQ eSpace team to enhance metadata records best practice



