

BONUS+ initiated 2007 to address -

- Limited ease of access to resources among libraries
- Costs of long-standing mediated ILL services
- Costs of purchasing & housing resources locally
- Duplication of resources between libraries

InnReach (Innovative Interfaces) -

- Easily integrated with Innovative ILS (and now other vendors)
- Proven track record of InnReach product providing robust, unmediated consortial requesting and borrowing (including “BONUS”)

- BONUS+ Consortium
  - 14 member libraries in Australia and New Zealand
  - 7 million items available for borrowing (65% unique)
- Decrease in traditional ILLs
- Increase in reciprocal borrowing (via BONUS+)
  - Requests = 847,390 (2007-2017)
  - Loans = 773,858 (2007-2017)
- No \$ for requests/loans

- 91% fulfilment rate
- Super easy for users & staff
- Enormously popular with users (exceeded expectations)
- Predominant use by pgrad, h/degree etc (despite eligibility for ILLs)
- Supplementing local short loans, out on loan, missing, ebooks etc
- Collegiality across institutions