

A white speech bubble containing the letters 'SL' in a bold, orange, sans-serif font. The background of the slide is orange, with a vertical bar on the left side consisting of several colored stripes: yellow, light green, blue, purple, and red.

SL

5 Ways to be an Empathetic and Resilient Client Service Librarian

OR

5 ways to be a client service librarian who treats everyone, particularly diverse communities, with empathy and compassion and therefore succeeds as a person.

no. 1

check your purpose

5 Ways to be an Empathetic and Resilient Client Service Librarian

no. 2

check your bias

5 Ways to be an Empathetic and Resilient Client Service Librarian

no. 3

**your
intention
matters**

5 Ways to be an Empathetic and Resilient Client Service Librarian

no. 4

LISTEN

5 Ways to be an Empathetic and Resilient Client Service Librarian

no. 5

check your 'tude

5 Ways to be an Empathetic and Resilient Client Service Librarian



Queensland
Government

all yours